



CITY OF WESTMINSTER

DRAFT MINUTES

Adults & Health Policy & Scrutiny Committee

MINUTES OF PROCEEDINGS

Minutes of a meeting of the **Adults & Health Policy & Scrutiny Committee** held on **Wednesday 22 November 2017** in Room 3.1, 3rd Floor, 5 Strand, London WC2 5HR

Members Present: Councillors Jonathan Glanz (Chairman), Barbara Arzymanow, Patricia McAllister, Guthrie McKie and Robert Rigby.

Also Present: Councillor Heather Acton.

1. CHANGES TO THE COMMITTEE

- 1.1 The Committee noted that following recent changes to the Cabinet, responsibilities for Public Protection & Licensing had been allocated to other Cabinet Member portfolios and Scrutiny Committees. The Committee would accordingly now focus on Adult Social Care and Health, and would review its work programme later in the meeting.

2. MEMBERSHIP

- 2.1 Apologies for absence were received from Councillors Gotz Mohindra and Barrie Taylor. Councillors Robert Rigby and Guthrie McKie attended as their replacements. Apologies had also been received from Councillors Susie Burbridge, Jan Prendergast and Glenys Roberts.

3. DECLARATIONS OF INTEREST

- 3.1 The Chairman sought any personal or prejudicial interests in respect of the items to be discussed from Members and officers, in addition to the standing declarations previously made.
- 3.2 Councillor Patricia McAllister declared that she attended St Mary's Hospital. No further declarations were made.

4. MINUTES

- 4.1 RESOLVED that the Minutes of the meeting held on 20 September 2017 be approved.

5. CABINET MEMBER UPDATE

- 5.1 Councillor Heather Acton (Cabinet Member for Adult Social Services & Public Health) provided a briefing on key issues relating to her portfolio, which included Adult Social Care; Public Health; the Westminster Health & Wellbeing Board (HWB); and the Health & Care Transformation Group. The Committee also heard from Bernie Flaherty (Bi-Borough Executive Director for Adult Social Care & Health) and Rachel Wigley (Deputy Executive Director of Finance & Resources, Adult Social Care & Health).
- 5.2 Councillor Acton informed the Committee that the Membership of the HWB now included service providers. The Cabinet Member highlighted the need for providers to work together, and with Westminster's Clinical Commissioning Groups and the City Council, to implement the Health & Wellbeing Strategy which in turn aligned with the Sustainability & Transformation Plan. A proactive Westminster Provider Board had also been established, in which providers had agreed to share staffing resources to help ensure that acute and primary care was integrated as much as possible.
- 5.3 The Committee noted that a recent inspection by the Care Quality Commission of care homes in South Westminster that were operated by Vincentian Care Plus had resulted in an overall rating of 'inadequate'. The Cabinet Member confirmed that problems had related mainly to the recording of prescription drugs and missed appointments, and that there were no issues with the quality of care which had been highly regarded by service users. The City Council had been working closely with Vincentian Care to address the issues that had been raised, and the provider had been given 6 weeks in which to make operational improvements. Committee Members sought clarification on whether a different provider could be sought if the problems were not resolved, and noted that any change could affect an already fragile market. A further update would be given at the next meeting in January.
- 5.4 Committee Members commented on proposed changes to services at the Soho Square General Practice by LivingCare Medical Services, which could have implications for other practices across Westminster. The Cabinet Member had written to the Chief Executive of NHS England to express concern over the lack of communication and consultation with the local community and City Council; and it was noted that the proposals and engagement would be discussed at a meeting of the Health Policy & Scrutiny Urgency Sub-Committee on 30 November.
- 5.5 Louise Proctor (West London Clinical Commissioning Group) confirmed that it was the CCG's responsibility to work with General Practices and local authorities to

ensure that there was sufficient and adequate capacity planning for GP services in Westminster. The Committee agreed that consideration should be given to including capacity planning as an item for the future work programme.

- 5.6 The Committee discussed Mental Health Day Care Services and the use of the facilities that were being provided at the Safe Spaces at the Beethoven and Abbey Centres. Councillor Acton commented that although the number of people that were making use of the service was limited, an excellent support system was available for those that did attend.
- 5.7 Committee Members also commented on the role of voluntary Community Champions; and on the decommissioning of Health Trainers and the development of a more integrated Adult Healthy Living service, that would enable people to help themselves. Other issues discussed included the role of pharmacies and the need for them to be included in partnership working; the availability of a needle exchange in Westminster; and Delayed Transfers of Care.
- 5.8 The Committee requested updates prior to the next meeting on what the increased budget funding for the Sustainability and Transformation Plan for North West London would mean for Westminster; and on progress in the proposals for London devolution.

6. STANDING UPDATES

6.1 Committee Task Groups

- 6.1.1 The Committee received updates on work undertaken by its Task Groups.
- 6.1.2 Councillor McAllister and Susan Ryan (Executive Assistant) presented the final report and recommendations of the Community Independence Service (CIS) Single Member Study. It was acknowledged that there would always be people who needed to be in hospital, and was suggested that there could be better engagement with GPs to encourage them to support the CIS. Further support could also be gained from more integrated working with Westminster's befriending services.
- 6.1.3 The Task Group had highlighted the need for targets to be jointly agreed by the provider and commissioner, and for there to be meaningful key performance indicators that could measure outcomes. Compatibility between IT systems also needed to be reviewed, and it was suggested that the models that were in place in RB Kensington & Chelsea and LB Hammersmith & Fulham be compared to see what each had to offer.
- 6.1.4 Councillor Heather Acton (Cabinet Member for Adult Social Services & Public Health confirmed that the findings of the Study would be taken forward through the

Health & Wellbeing Board and integrated health care, and suggested that the report be forwarded to providers before the next meeting of the Providers Board. Committee Members agreed that the recommendations could be taken forward by registered housing providers such as City West Homes, as many service users of the CIS would be residents of their properties; and suggested that registered landlords could similarly work with the NHS and City Council in supporting home care. The Committee agreed that the findings of the Study should be reviewed in a year's time, to see how the outcomes were progressing.

6.1.5 Artemis Kassi (Policy & Scrutiny Officer) updated the Committee on progress in the work of the Health & Wellbeing Centre Task Group, which had recently undertaken a successful visit to the Healthy Living Centre in Bow. A further meeting was scheduled to consider the initiatives and projects that were currently being done in Westminster to support Health & Wellbeing, and it was noted that the Task Group aimed to submit its final report to the Committee at its next meeting on 31 January 2018.

6.1.6 Following the recent changes to the Cabinet, the Evening & Night Time Economy Joint Task Group would now report solely to the Business, Planning and Transport Policy & Scrutiny Committee.

6.1.7 Councillor Barbara Arzymanow agreed to provide Committee Members with copies of the Budget & Performance Task Group's Summary Report on 2018/19 Budget Scrutiny.

6.2 Westminster Healthwatch

6.2.1 Carena Rogers (Engagement Lead, Healthwatch CW London) updated the Committee on recent work undertaken by Healthwatch in Westminster. The review of planned changes to mental health day provision had continued, and a full report on care co-ordination for people with long-term health conditions was anticipated by the end of December.

6.2.2 Although Healthwatch had commended the range of activities that were offered at the Beethoven and Abbey Centres, Healthwatch considered that ongoing relationships with staff which could support the recovery of service users were missing, and that the strategy for mental health day provision should be reappraised.

6.2.3 Healthwatch also reported difficulties in booking emergency weekend appointments at the Marven GP Practice in Pimlico, which was one of the village Practices commissioned to be open at the weekend to relieve A&E pressure. Under the current system patients were only able to make advance bookings through 111 during the week, which did not take emergency needs into account. The Committee asked to be kept informed of progress in resolving the problems of compatibility between the 111 service and GP's booking system.

6.2.4 The Committee discussed the response by Healthwatch to the paper on developing further collaborative working, which had been issued by the Governing Body of the North West London Collaboration of CCG's. Committee Members commended the comments and questions that had been submitted by Healthwatch, which had highlighted the need for clear lines of accountability that would enable local people to challenge and influence decisions.

7. AGREEMENT OF BI-BOROUGH SERVICES IN ADULT SOCIAL CARE AND PUBLIC HEALTH

7.1 Siobhan Coldwell (Chief of Staff) updated the Committee on progress in the steps being taken to establish a bi-borough agreement with RB Kensington & Chelsea for the delivery of Adult Social Care and Public Health. Staff consultation on the new service structures had now been completed, and it was noted that only a small number of people would be affected, with approximately 15 staff in Westminster being displaced. The proposals were to be submitted to Cabinet for approval in December.

7.2 While it was anticipated that the majority of the changes would 'go live' by 1 April 2018, it had been agreed with LB Hammersmith & Fulham that a number of services in Adult Social Care would be disaggregated over the next 12-18 months.

7.3 The Committee discussed the comparative savings that would be achieved under the new arrangement, together with the financial implications of the restructure of services in which costs would now be shared between two boroughs rather than three. It was noted that the additional costs arising from the restructure would be £74,000 for Public Health, which had been ring-fenced from the Public Health grant; and £300,000 for Adult Services, that had already been budgeted for in extra costs. The Chief of Staff confirmed that each of the bi-boroughs had their own savings plans, and that the savings target for Westminster for the next year would be £7million.

8. PUBLIC HEALTH – CURRENT ISSUES AND PRIORITIES

8.1 Mike Robinson (Director of Public Health) provided the Committee with an overview of Public Health priorities and strategies, and of the new operating model that would follow the transition to a bi-borough service in the New Year.

8.2 The priorities for improving people's lives in Westminster were determined by a combination of current outcomes, and by the potential to make an impact in priority areas. Business partners involved in Public Health were being brought together, and joint work programmes were being developed with other Council departments and with Westminster's Clinical Commissioning Groups. The programme for the transformation and re-design of commissioned services that sought to achieve

savings through new ways of working and efficiencies was continuing, and it was noted that no reductions in service were anticipated. The Director of Public Health acknowledged that commissioning could cause problems if not done well, and confirmed that the City Council's Commissioners took into account outcomes as well as outputs. The Director also considered that every contact that the City Council made with residents presented an opportunity to promote Public Health.

- 8.3 The Committee highlighted the importance of air quality, and noted that the evidence that had been obtained by the Air Quality Task Group was informing Council policy at all levels. Mike Robinson confirmed that the City Council would be looking to invest more in air quality in the future, and recognised that there were cost implications and consequences in people's health of not making improvements.
- 8.4 The Committee noted that mental wellbeing remained a priority, particularly relating to children and young people, and similarly noted that the new School Health Service was being delivered in a more holistic way. Committee Members expressed concern that the budget for children's healthy weight had been reduced, and the Director confirmed that the available funding was being used for individual projects which could be more effective.
- 8.5 The Committee welcomed the reduction in smoking and use of drugs in Westminster, particularly among young people.

9. SAFEGUARDING ADULTS EXECUTIVE BOARD ANNUAL REPORT 2016-17

- 9.1 Mike Howard (Independent Chair of the Safeguarding Adults Executive Board) and Helen Banham (Strategic Lead Professional Standards & Safeguarding) presented the Annual Report of the Safeguarding Adults Executive Board for 2016-17. The Report included details of what the Board had achieved over the past year; how the work was making a difference to Westminster's residents; and the emerging themes and priorities for the forthcoming year. Mike Howard commended the collaborative working between the agencies involved in safeguarding adults, which included Adult Social Care and the Fire Brigade.
- 9.2 Over the past year the Board had been working on:
- Making Safeguarding Personal - which had included self-neglect and hoarding.
 - Creating a safe and healthy community – including dealing with abuse, and recognising the impact of scammers on vulnerable people.
 - Leading, listening and learning – from safeguarding enquiries and Safeguarding Adult Reviews.
- 9.3 The Committee discussed the health implications of hoarding and self-neglect, and noted that a range of leaflets were available that provided details of how to report

abuse. Mike Howard confirmed that information was also distributed at appropriate events.

- 9.4 Committee Members commented that the Annual Report had not included reference to human trafficking and sexual exploitation. The Independent Chair commented that although these issues were recognised, areas of focus for 2016/17 had been selected on the basis of where the Safeguarding Board could have most impact. Helen Banham confirmed that the Executive Board was currently closely involved in Community Safety, and in work relating to Violence Against Women and Girls.
- 9.5 The Committee commended the Annual Report, and endorsed the strategic direction and priorities adopted for 2017-18.
- 9.6 The Committee noted that Helen Banham would be retiring, and wished to record its thanks on behalf of the City Council for the work she had undertaken on behalf of Westminster's residents.

10. COMMITTEE WORK PROGRAMME

- 10.1 Artemis Kassi (Policy & Scrutiny Officer) presented the Committee's Work Programme and Action Tracker. The Work Programme was to be reviewed following the changes to the Committee's remit.
- 10.2 The Committee agreed that the next meeting on 31 January 2018 would focus on:
- the report of the Health & Wellbeing Centre Task Group;
 - an update on service provision and the delivery of urgent care at St. Mary's Hospital – with the Chief Executive of Imperial Hospital NHS Trust being invited to attend.
 - The links between substance abuse, mental health and the criminal justice system - if the report was available in time for the January meeting.
- 10.3 Issues to be considered for the future Work Programme included the Drug and Alcohol Wellbeing Service (DAWS); and the links between substance abuse, health, and poor housing conditions.
- 10.4 The Committee noted that a meeting of the Health Policy & Scrutiny Urgency Sub-Committee had been arranged for 30 November, to discuss proposed service changes at the Soho Square General Practice. Members also noted that the visits to the London Ambulance Service discussed at the last meeting would probably now take place in the New Year.

11. ANY OTHER BUSINESS

- 11.1 No further business was reported.

The Meeting ended at 9.06pm.

CHAIRMAN:_____

DATE:_____